



# montebello

## First Mile/Last Mile Master Plan



## What is the First and Last Mile?

Whether it's a trip to work, shopping, or a lift home, accessing transit stops often involves crossing barriers, whether that barrier is distance, a busy intersection, or a high speed roadway. That's why transit users often rely on ways other than walking to get to and from their bus stop - like using an e-scooter, bicycle, wheelchair, or a skateboard, among other modes. Moreover, improvements to calm traffic and create connections and access to transit stops can significantly increase ridership volumes. The distance to and from a transit stop to your destination is referred to as the "first and last mile," although distances, of course, are different for every person.

## Barriers

This study intends to develop a plan to remove barriers found in the first and last mile of accessing existing bus stops to or from the stops. Some of these barriers include:

- Unsafe pedestrian crossings or routes
- Lack of walkways
- ADA accessibility issues
- Lack of bike facilities
- Lack of vehicle drop-off or parking areas
- Inadequate lighting, seating or shade
- Lack of real-time transit information
- Lack of other options to get to the stop

## Who We Are

The City of Montebello operates Montebello Bus Lines (MBL) as a public transit agency to provide eight (8) fixed bus routes to the City and surrounding communities. MBL provides transportation service to approximately 4 million annually, offering a Dial-A-Taxi program and Park-and-Ride services for commuters to Downtown Los Angeles.

## Solutions

Solutions to these barriers can be achieved by providing safe, efficient, and comfortable access to transit facilities, such as:

- Improved pedestrian crossings
- Improved and connected walking paths
- Improved ADA access with curb ramps and connected sidewalks
- New bike paths, lanes, routes and storage facilities
- Improved lighting, increased shade and seating
- Improved access to transit information
- Bike share or car share opportunities

## Tell Us What You Think

Take the short, 5-minute survey today. The survey will be available: <https://www.surveymonkey.com/r/5QV8XLD>

